



## Altarum Institute Media Fact Sheet

### Who We Are

*Altarum Institute integrates independent research and client-centered consulting to deliver comprehensive, systems-based solutions that improve health and health care. A nonprofit, Altarum serves clients in both the public and private sectors.*

Altarum Institute is a nonprofit health systems research and consulting organization serving government and private-sector clients. Altarum provides comprehensive research and tailored consulting services that help clients understand and solve complex systems problems that impact health and health care. Combining the analytical rigor of a research institution with the business agility of a consulting firm, the Institute is uniquely positioned to deliver practical, systems-based solutions to its clients and funders. Altarum's nonprofit status ensures that the public interest is always preeminent in its work.

### Altarum Institute Mission

Altarum serves the public good by solving complex systems problems to improve human health, integrating research, technology, analysis, and consulting skills.

### Altarum's Systems Approach

Altarum Institute uses its Systems Change Model to address complex health care problems, with the understanding that there is no single health care "system." Health and health care depend on a complex fabric of systems that are constantly interacting and shaping human health.

### Staff

With a history dating back more than 60 years, Altarum Institute offers unparalleled knowledge and practical expertise. Our more than 300 employees represent the best in health care policy, research, business and clinical process improvement, technical assistance, and program evaluation.

### Services and Offerings

Altarum Institute is widely recognized for delivering research and solutions that are technically robust, pragmatic, and carefully aligned with the cultural norms of the populations being served. The Institute's service offerings are grouped into the following five categories:

### Health Research and Analysis

- ▲ Health Policy Analysis
- ▲ Surveys and Formative Research
- ▲ Statistical Analysis and Data Management
- ▲ Health Technology Assessment
- ▲ Modeling, Simulation and Geospatial Analysis
- ▲ Health Services Research
- ▲ Research Design

### Health Program Development and Evaluation

- ▲ Strategic Planning
- ▲ Health Program Design and Management
- ▲ Cultural Competency
- ▲ Technical Assistance
- ▲ Program Evaluation
- ▲ Survey Research and Services

### Health Care Strategy, Operations and Finance

- ▲ Enterprise Strategy, Program Management and Communications;
- ▲ Health Care Market Analysis and Modeling;
- ▲ Business Intelligence and Decision Support;
- ▲ Health Workforce Research and Analysis;
- ▲ Budget and Resource Planning, Forecasting and Analysis;
- ▲ Business and Clinical Process and Performance Improvement;
- ▲ Risk Management, Assurance, and Internal Controls;
- ▲ Revenue Cycle Management;
- ▲ Health Insurance Operations Analysis;
- ▲ Information and Technology Strategies;
- ▲ Lean Six Sigma; and
- ▲ *The International Statistical Classification of Diseases and Related Health Problems*, 10th Revision.

### Health Promotion, Conference, and Web Services

- ▲ Education and Training
- ▲ Materials and Publications
- ▲ Conference Design and Management
- ▲ Meeting Facilitation
- ▲ Web-based Meetings and Services

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**Clinical Research Support and Pharmacovigilance**

- ▲ Clinical Studies Support
- ▲ Clinical Data Management
- ▲ Pharmacovigilance and Safety Reporting
- ▲ Medical Communications
- ▲ Common Data Elements and Data Warehousing
- ▲ Statistical Analysis and SAS Programming
- ▲ Quality Assurance
- ▲ Scientific Infrastructure Support
- ▲ Data Safety Monitoring Board or Data Monitoring Committee Support

**Areas of Expertise**

- ▲ Behavioral Health
- ▲ Community Health
- ▲ Food Assistance and Nutrition
- ▲ Health Disparities and Intercultural Health
- ▲ Health Information Technology
- ▲ HIV/AIDS
- ▲ Lean Six Sigma
- ▲ Military and Veterans Health
- ▲ Obesity and Overweight
- ▲ Women, Children and Adolescents

**Clients**

**Federal Agencies**

**Department of Agriculture**

Economic Research Service  
Food, Nutrition and Consumer Services

**Department of Defense**

TRICARE Management Activity  
Air Force—U.S. Air Force Medical Service (AFMS)  
Army—U.S. Army Medical Command (AMEDD)  
Navy—U.S. Navy Bureau of Medicine and Surgery (BUMED)

**Department of Health and Human Services**

National Institutes of Health  
Assistant Secretary for Planning and Evaluation (ASPE)  
Office of the Assistant Secretary for Preparedness and Response (ASPR)  
Office of the National Coordinator for Health Information Technology (ONC)

Office of Public Health and Science (OPHS)  
Surgeon General  
Administration for Children and Families (ACF)  
Administration on Aging (AoA)  
Agency for Healthcare Research and Quality (AHRQ)  
Centers for Disease Control and Prevention (CDC)  
Centers for Medicare and Medicaid Services (CMS)  
Health Resources and Services Administration (HRSA)  
Indian Health Service (IHS)  
Substance Abuse and Mental Health Services Administration (SAMHSA)

**Veterans Affairs**

Veterans Benefits Administration  
Veterans Health Administration

**State Agencies**

State Departments of Health (Arizona, Colorado, Connecticut, Idaho, Michigan, New Jersey, New York, Oklahoma, Pennsylvania, Virginia, Washington)

**Foundations and Other Community Agencies**

The Henry J. Kaiser Family Foundation  
National Association of County and City Health Officials  
The Robert Wood Johnson Foundation  
St. Louis Health Start Project  
Texas Medical Association (TMA)  
The University of Texas Health Sciences Center—San Antonio  
W.K. Kellogg Foundation  
The Commonwealth Fund

**Altarum Institute Leadership**

Lincoln T. Smith, President and CEO  
Robert P. Kelch, MD,  
Chairman of the Board of Trustees

**Locations**

The Institute is headquartered in Ann Arbor, Michigan, and has operations in the metropolitan Washington, D.C. area; San Antonio, Texas; Portland, Maine; Atlanta, Georgia; and Sacramento, California.

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